

Dear Patient,

Your healthcare provider has ordered an IDgenetix Pharmacogenomic (PGx) testing kit for you. Enclosed in this order is:

- IDgenetix sample collection kit
- Patient Informed Consent for IDgenetix PGx Test form
- FedEx shipping materials with a pre-paid return label
- Instructions for collecting and returning your sample

IMPORTANT: Please ship your sample within 24 hours of collection. Failure to ship your sample within 24 hours of collection may result in a failed report.

If you have any questions, please contact us at support@castlebiosciences.com or call the number below.

Thank you!

Castle Biosciences, Inc.

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IDgenetix Sample Collection Kit

1. Inspect sample collection pouch and ensure that the seal has not been compromised.
2. Prior to swabbing, rinse your mouth with water 3 times for 15 seconds each.
3. **Slightly** open the peel pouch and remove the swab. **Retain the peel pouch to reinsert the swab after sample collection.**



4. Insert the swab into your mouth and press the nylon tip against the inside of your right cheek.
5. Vigorously scrub the swab tip across the entire inner cheek for 30 seconds (similarly to brushing your teeth).
6. Repeat steps 4 and 5 on the inside of your left cheek with the 'other side' of the swab tip for an additional 30 seconds.
7. After taking the sample, allow it to air dry for 1 minute (on clean surface).
8. Place the swab back into the peel pouch.
9. Locate the barcode sticker in your IDgenetix test kit. Complete the 'Patient Name' and 'Date of Birth' fields on the barcode sticker.
10. Peel off the barcode sticker and place on the outside of sample peel pouch.
11. Review and sign the 'Patient Informed Consent for PGx Testing' form.
12. Complete ALL fields in the bottom section of the consent form. Any missing information will cause a delay in processing your sample.
13. Place the sample and the completed consent form inside the IDgenetix Sample Collection box.
14. Close the sample box, place in the provided pre-paid FedEx Clinical Pak shipping bag and seal.
15. Drop off the sealed FedEx shipping bag to your nearest FedEx drop-off location within 24 hours of collecting your sample.