



Dear Patient,

Your healthcare provider has ordered the IDgenetix testing kit for you. Enclosed in this order you will find the following:

- The IDgenetix test kit
- Patient Informed Consent for Pharmacogenetic Testing form
- FedEx shipping materials with a pre-paid return label
- Instructions for collecting and shipping your sample

IMPORTANT: Please ship your sample within 24 hours of swab collection. Failure to ship your sample within 24 hours of collection may result in a failed report.

If you have any questions, please contact Customer Support at 1-855-697-4943 or email us support@castlebiosciences.com.

Thank you!

The Castle Biosciences Team
Clinical Services

Phone: 855-697-4943 | Fax: 602-222-5210
support@castlebiosciences.com



IDgenetix.com

IDG-014v1-122022



Sample Collection Kit Instructions

1. Inspect sample collection tube and ensure that the sterile seal has not been compromised.
2. Rinse your mouth with water 2-3 times for 10-15 seconds each time.
3. Remove the double-swab from the tube.
4. Insert the double-swab into your mouth and press the cotton tips against the inside of your right cheek.
5. Scrub firmly both swab tips across the entire inner cheek, similar to brushing your teeth, for 20 seconds.
6. Repeat instructions from steps 4 and 5 on the inside of your left cheek with the 'other side' of the double-swab tips for an additional 20 seconds. Include both the upper and lower gum regions.
7. Place the double-swab back into the tube.
8. There is a barcode sticker (Barcode Sticker A) in your IDgenetix test kit. Complete the 'Patient Name' and 'Date of Birth' fields on the barcode sticker.
9. Peel off the barcode sticker and place the barcode sticker on the sample collection tube.
10. Review the 'Patient Informed Consent for Pharmacogenetic Testing' form enclosed with your IDgenetix test kit.
11. Complete ALL fields in the bottom section of the 'Patient Informed Consent for Pharmacogenetic Testing' form. Any missing information will cause a delay in processing your sample.
12. Place the sample tube and the completed Patient Informed Consent form inside the IDgenetix Sample Box.
13. Close the IDgenetix Sample Box and place in the provided pre-paid FedEx ClinicalPak shipping bag.
14. Seal the FedEx Clinical Pak shipping bag.
15. Drop off the sealed FedEx shipping bag to your nearest FedEx drop-off location within 24 hours of collecting your sample.